



# Reliable Green

**Compendium for SMEs** 



**Module 7: Team Building** 



#### In this module, you will learn...





- ✓ You will know about effective communication strategies, active listening skill, collaboration tools, and virtual team dynamics relevant to remote team building.
- You will know how to build and manage remote teams.
- ✓ You will know conflict resolutions to address challenges and maintain positive team dynamics in remote working environments.
- ✓ You will know how to promote positive relationships and effective communication within remote teams.







# Introduction







#### Team building



#### **Unite & Ignite: The Power of Team Building**

In the modern work landscape, remote teams are becoming increasingly common, requiring a new approach to team building. Emphasising collaboration, communication, and connection, effective team building in the remote workplace is crucial for fostering a strong and cohesive team.

- Overcoming geographical barriers
- Building trust and rapport
- Leveraging technology
- Promoting communication and active listening
- Encouraging virtual team-building activities



#### Essential aspects of remote team building





- Overcoming geographical barriers: ensure that team members feel connected regardless of their locations
- Building trust and rapport: cultivate a sense of trust and camaraderie among remote team members is essential for effective collaboration and productivity
- Leveraging technology: virtual collaboration tools and communication platforms facilitate seamless interaction
- Promoting communication and active listening: enhances understanding and reduces misunderstanding
- Encouraging virtual team-building activities: promotes team spirit and boosts morale in remote teams

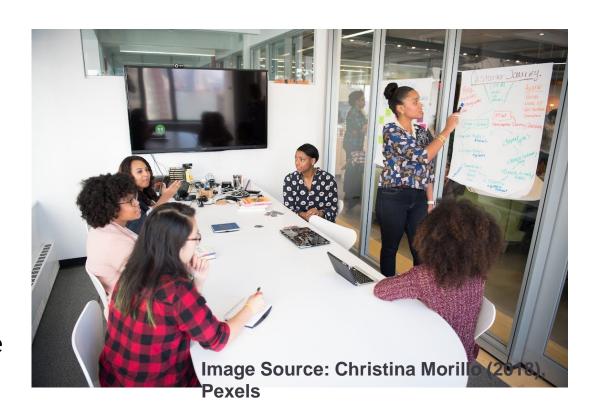




# How to build and manage remote teams



- Define Roles and Responsibilities: Clearly outline the roles and responsibilities needed for your remote team. Identify the specific skills and expertise required for each position.
- Recruit the Right Talent: Source and hire individuals who possess the necessary skills, experience, and adaptability to thrive in a remote work environment.
- Set Clear Expectations: Establish clear expectations regarding work hours, communication methods, and performance metrics to ensure everyone is on the same page.





# How to build and manage remote teams





- Support Professional Development: Invest in training and professional development opportunities to help remote team members grow in their roles.
- Celebrate Achievements: Recognise and celebrate individual and team achievements to boost morale and foster a positive work environment.
- Promote Open Communication: Foster a culture of open and transparent communication to encourage feedback, collaboration, and sharing of ideas among team members.

#### **Effective communication strategies**



How teamwork makes the dream work

- Use Multiple Communication Channels: Employ a variety of communication tools such as instant messaging, video conferencing, email, and project management platforms to suit different communication needs.
- Practice Active Listening: Encourage active listening during virtual meetings and one-on-one conversations to understand team members' perspectives and concerns fully.
- Provide Regular Updates: Regularly update team members on project progress, changes, and milestones to keep everyone informed and engaged.
- Promote Informal Communication: Encourage casual conversations and virtual water cooler chats to maintain team camaraderie and social connections.



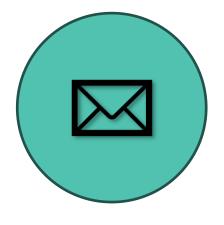
#### **Collaborative tools**





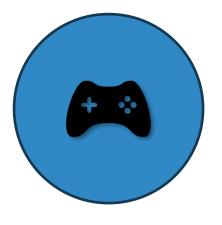


Zoom **Teams** Skype



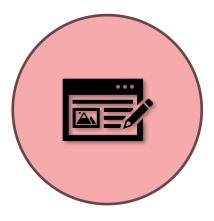
Messaging

**Teams** Google Chat Slack



Games

Scavify Kahoot Playmeo



**Platforms** 

Miro Padlet Etherpad





## **Virtual Team-Building Activities**





- Host a virtual trivia night where team members can participate in a fun and competitive quiz on various topics on an interactive platform.
- Engage the team in an online escape room experience where they must work together to solve puzzles and complete challenges within a set time.
- Schedule informal virtual coffee where team members can come together in a casual setting to discuss nonwork-related topics and bond.
- Encourage team members to showcase their talents or hobbies in a virtual talent show.



#### Promote positive relationships



Teamwork
without Team is
just work

Promoting positive relationships and effective communication within remote teams involves implementing various strategies to foster a cohesive and productive work environment.

- Encourage empathy and respect
- Establish open communication channels
- Schedule regular virtual meetings
- Practice active listening
- Promote informal communication
- Set clear expectations
- Celebrate achievements
- Provide opportunities for feedback



#### **Resolve issues in teams**



If difficulties should arise in teams, do not despair but resolve.



Alternative link: https://www.youtube.com/watch?v=uzUfYWdOZ2k





#### **Conflict Resolutions**





feedback





check-in

activities



- Prompt Communication: Address conflicts promptly and privately. Encourage open dialogue to understand each team member's perspective.
- Encourage Feedback: Create a culture where team members feel comfortable providing feedback and expressing concerns.
- Regular Check-Ins: Conduct regular virtual check-ins to monitor team dynamics and address any emerging conflicts early on.
- Virtual Team-Building Activities: Organise virtual teambuilding activities to strengthen team bonds and build trust among team members.



## **Key Takeaways**



- 1. Team building is crucial for remote teams to create unity and synergy among members.
- 2. Virtual team-building activities promote social interactions and build a sense of camaraderie.
- 3. Effective communication channels and active listening facilitate successful team building.
- 4. A positive work environment, supported by recognition and empathy, enhances team building efforts.
- 5. Investing in professional development fosters team cohesion and performance.





# University Paderborn Warburger Str. 100 33098 Paderborn

https://wiwi.unipaderborn.de/dep5/wirtschaftspaedagogik-prof-beutner

Prof. Dr. Marc Beutner Helene Lindenthal Sebastian Koppius

